



### Mission

NLCHP regulates Acupuncturists, Audiologists, Dental Hygienists, Medical Laboratory Technologists, Midwives, Respiratory Therapists and Speech Language Pathologists with a focus on and commitment to public protection.

### Vision

Safe and ethical care for every member of the public through excellence in health professional regulation.

[www.nlchp.ca](http://www.nlchp.ca)

700-745-7304  
1-855-863-8616

### VALUES

#### Sustainability

We work to ensure organizational sustainability as a means of strengthening the regulatory system.

#### Integrity

We are honest and ethical in all our interactions.

#### Commitment

We are united in our commitment to innovation, rigor, and pragmatism for evidence-based decision-making and sound governance practices.

#### Respect

We engage others with genuine care, respect, trust, openness, and fairness, in pursuit of a common purpose.

#### Accountability and Transparency

In fulfilling our legislative mandate, we embrace our obligations to stakeholders\* to uphold the highest standards of accountability and transparency.

#### Collaboration

We work collaboratively to be responsive and achieve consensus, ensuring all views are considered in making decisions that are in the best interest of public protection.

*\*Stakeholders include such groups as the public, members, educators, employers, and the health system.*

### Strategic Directions

#### Achieving Sustainable Operational Excellence

- Design, prioritize, and implement strategies to address identified areas of risk in human and financial resources.
- Assess Council's governance as a health care regulator against established and evolving standards of good regulation.
- Enhance support to the Colleges for regulatory functions.
- Outline a strategy for the expansion of the NLCHP to incorporate newly regulated health professional disciplines.

#### Attaining Accountable, Effective, Transparent Regulation

- Provide a full suite of modern and effective policies and processes to support registration, and professional disciplinary proceedings.
- Streamline a review process for standards, codes of ethics, and other core College documents governing the professions.
- Pursue opportunities to harmonize regulatory work provincially and nationally.
- Explore strategies related to embedding culturally safe practice in regulatory policies and processes.

#### Ensuring Effective and Meaningful Stakeholder Education & Communication

- Develop and implement avenues to increase public engagement and understanding of the NLCHP's and Colleges' regulatory mandate.
- Increase member engagement with both the NLCHP and the Colleges.
- Enhance NLCHP's visibility.
- Develop a strategy to address members' regulatory educational needs.

#### Advancing Quality Assurance Initiatives

- Further explore best practices in continuing competency.
- Support the implementation of best practices into the Colleges continuing education and professional development programs.